EDB

EDB Community 360 Elevate Your PostgreSQL Experience

Beyond Support: Ensuring Your PostgreSQL Thrives

Exploring Cloud Native Postgres or managing mission-critical apps? In database management, unexpected downtime isn't just a hassle—it's a threat to business continuity and innovation.

EDB Community 360 stands as your strategic ally, navigating PostgreSQL's complexities with a full suite of services aimed at boosting uptime, enhancing performance, and ensuring compliance, all while driving innovation.

Featuring comprehensive break/fix support for large-scale Postgres deployments in Kubernetes, tailored for CloudNativePG, EDB Community 360 ensures your database infrastructure is resilient, compliant and optimized for strategic success.

Key Benefits

EDB Community 360 stands at the forefront of PostgreSQL support, offering unparalleled expertise and resources to ensure the success of your open source CloudNativePG deployments. By choosing Community 360, you benefit from:

Unmatched Postgres Experts in Your Corner

Boasting the highest number of Postgres contributors in the industry, including major contributors to CloudNativePG, we bring unparalleled expertise directly to your team.

Immediate Access to 24/7 Tech Support

You're never alone. Our experts are here to solve problems alongside you, anytime.

Enhanced Support and Training Options

Elevate your PostgreSQL utilization with our comprehensive support and training.

With **EDB Community 360**, shift your focus from firefighting to innovation. Enjoy all the benefits of PostgreSQL while minimizing downtime and performance bottlenecks.

Our proactive support not only mitigates risks but also ensures your compliance with critical standards like SOX and ISO.

Customer testimonial

«EDB's expertise in PostgreSQL has been invaluable. Their support has allowed us to leverage the full capabilities of our databases, driving innovation and maintaining our competitive edge.»

Niels Kristian Schjødt, Senior Developer & Co-founder, AutoUncle

99%
SLO Achievement

We pride ourselves on our response and resolution rates, ensuring your operations remain uninterrupted.

Over 150,000
Support Cases Handled

Our extensive experience underpins our commitment to excellence and customer satisfaction.

96%
Client Satisfaction Rate

Our dedication to supporting and enhancing PostgreSQL environments is reflected in our high customer satisfaction scores.

EDB Community 360 at a glance

✓ Direct Access to PostgreSQL Tools and Extensions

Leverage PostgreSQL with access to fully tested, reliable extensions supported in community images, ensuring quality and security for your Kubernetes deployments

✓ Ultra-responsive and Proactive Support

Our Postgres and CloudNativePG experts are on standby to assist with fixes, patches, diagnostics, upgrades, and more, ensuring your database operates at peak performance.

✓ Guided Upgrade Planning

From the moment you engage with EDB Community 360, we're by your side, ensuring your PostgreSQL in Kubernetes journey is seamless and successful.

✓ Assured Regulatory Compliance

Navigate the complexities of compliance with ease. Our support keeps you ahead of risk disclosures and regulatory mandates.

✓ Freedom from Vendor Lock-in

Experience the flexibility of open-source with the added benefit of expert support, without being tethered to a single vendor.

About EnterpriseDB

EnterpriseDB (EDB) leverages the power of Postgres, the world's leading open source database, to provide enterprise-ready software and services. As a founding member of CloudNativePG, EDB is committed to supporting open source and elevating the power of the cloud for modern applications.

We know Postgres because we build Postgres, alongside a vibrant open source community. EDB has more Postgres contributors than any other company, and we're contributing more Postgres code than anybody else.

[Visit enterprisedb →]

Useful Links and Documentation:

/ EDB PostgreSQL Global, Expert Support

/ Minimizing Risk and Downtime During a Postgres Upgrade

/ Learn more about our Certified PostgreSQL Experts